AMENING ACTOSOL FIELD LESTING Interview

Date	User		Owner / Manager	Interviewe		Product LD.
13/24	STENG POULE	4	N/4			
				-Jan Zava	OF A	TRACHEM
			Type of Cleani	ng Performed		
-			(Circle O	ne Only)		
Ge	neral Purpose Degreasing		Brake Cleaning	(Engine Degressing)	T = (
	Degreasing			The second	Carba	retor & Fuel Inject System Cleaning
Cur	rent Product	10				A PARTIE CHARME
	NIA		Weekly Usage N	o. Mech. Using Product	Test Produ	ect Weekly Usage
	1111		N/4	N/A	OV/	
	Question		1		v	4
				User's Respon	se	
rid it clea	m sufficiently			•		
	The second secon		ILE CTTU			
id you li	ke the delivery ra	te	NO, STTU			
			NO, TE SOF	T/5660)		
	ke the delivery pa	ttem	465			
id it dry	sufficiently					
			14/4			
netale of	ersely effect subst	trates				
id the po	astics, painted sur oduct have a smel	riaces, etc)	NO			
id it has	oduct have a smel	<u>I</u>	465			_
Id It Have	an objectionable	odor	NO			
id it leav	e an unacceptable	residue	N/A Rimison	0		
	too much foam		MIA			
leaning v	ersus current proc	duct	11/1.5			
emble, a	most as good as or	wil helter)	N/A			
to you te	ic more volume th	an your				
utent cle	aner		NA			
id il take	longer to clean		MIX			
id you hi	ke the product		NO			
ould you	buy the test prod	uct	NO			
ould you	buy the test prod	nct for	1.0			
me or po	rsonal use		14/4			
ould you	buy your current	product				
ould a	r personal use		MIA			
flees and	switch to the test	product	-da			
ould was	casive, if more c	xpensive)	MA			1
ly file to	clean adequately	if you had	MA			
	a product		1.1/2			
er Comn	nents					
hick	LID LTILL	buck't-	POLSENG TE	reflect Ecolot	and the second	4
Mo	ALL ACEN	JG CLG	ME Ensie	tida (UNSULI	LIKE
anager C	osuments		4			

osov ricin resum tilletaism ONSULGR -Date User Owner / Manager Interviewer Product LD. Yajoi Sieve Proce N/A STATING GREEN ZAMATT Type of Cleaning Performed (Circle One Only)
ing Engine Degressing General Purpose Brake Cleaning Degreasing Carbaretor & Fuel Injection System Cleaning Current Product Current Weekly Usage No. Mech. Using Product Test Product Weddy Usage 14/4 MA NA Question User's Response Did it clean sufficiently DEDN'T CLEAN HEAVY)id you like the delivery rate old you like the delivery pattern 465 id it dry sufficiently hid it adversely effect substrates netals, plastics, painted surfaces, etc) hid the product have a smell NE oid it have an objectionable odor NO rid it leave an unacceptable residue NC, REASE hid it have too much foam MA leaning versus current product. Cerrible, almost as good, as good, better) rid you use more volume than your ment cleaner rid it take longer to clean 14/14 rid you like the product NO /ould you buy the test product NO ould you buy the test product for ome or personal use 140 ould you buy your current product n home or personal use MLA ould you switch to the test product f less expensive, if more expensive) 14/4 ould you clean adequately if you had ily the test product ser Comments DEDNT CUT HEAVY CREASE, SMAY WAS WEAK DEDNOT SCAM anager Comments

ACTUSOR FIGHT LESUNG INTERVIEW CN-SUNGR Date User Owner / Manager Interviewer Product LD. 6/04 STEWE POWLE BALL ENGRE POTT ZAVALEL Type of Cleaning Performed (Circle One Only) General Purpose Brake Cleaning Engine Degressing Degreasir Carbaretor & Fael Injection System Cleaning Current Product Current Weekly Usage No. Mech. Using Product Test Product Westly Usage 11/4 NIA Question User's Response hid it clean sufficiently 465 hid you like the delivery rate 465 hid you like the delivery pattern 465 hid it dry sufficiently)id it adversely effect substrates netals, plastics, painted surfaces, etc) hid the product have a smell 465 rid it have an objectionable odor 140 id it leave an unacceptable residue MA id it have too much foam N/1 leaning versus current product. ferrible, almost as good, as good, better) N/H rid you use more volume than your ment cleaner ri/it id it take longer to clean 14/13 id you like the product 465 ould you buy the test product 465 ould you buy the test product for ome or personal use 465 ould you buy your current product NA r home or personal use ould you switch to the test product Not f less expensive, if more expensive) ould you clean adequately if you had 11/1 nly the test product

Ser Comments Autoit Hour weekless	BENER	J.F	SCHRED	Lenger	
anager Comments	+				

Brake Cleaners / General Purpose Degreasers

Pate	User		Owner / Manago	er	Interviewer		Product LD.		
1/9/04	RAFFK	1.4	ATTICLE TO A		ZAVAI		455 NOV-FEACE		
			Type of Clear	ning Barfau					
			(Circle)	One Only)	med				
	neral Purpose	(1	Brake Cleaning		gine Degreasing	I.C.			
Degreasing					Grace Degreesing	Sys	or & Fuel Injection tem Cleaning		
	rent Product	Current V	Weekly Usage	No. Mech.	Using Product	Test Pundan			
even Ro	HIG CLEANER	6 13 04	145	1-MECH		4-CI-C	Weekly Lisage		
						17 Carry C	WEST TRO		
	Question		100	U	ser's Respon	92			
Did it cles	Did it clean sufficiently		Prince						
			4ES						
Did you like the delivery rate									
			465		and the second				
	ike the delivery pa	attern	9ES						
Did it dry	sufficiently		465						
Did it adv	ersely effect subs	And and	10						
metals n	lastics painted on	rfaces etc)	414						
(metals, plastics, painted surfaces, etc) Did the product have a smell		No		-					
1 it have an objectionable odor		140							
	e an unacceptable		NO						
	e too much foam	residee	NO		1275 - 12-21-				
			NO			100			
Terrible a	versus current pro Imost as good, as g	duct.							
Did you n	se more volume th	ood, better)	# ACMOST	A3 Coc	D.				
current ele	aner	an your	465						
	longer to clean		465						
Did you li	ke the product		No						
Would you	buy the test proc	hict	NO						
Would you	buy the test proc	uct for	AC .						
ome or pa	ersonal use		NO		1				
Vould you	buy your current	product							
or home o	or personal use		465						
vould you	switch to the tes	t product							
l less exp	ensive, if more e	xpensive)	NO						
Could you clean adequately if you had only the test product		if you had	UCE						
my one te	er product		160						
iser Comp	st product neuts 39K4S TV 400	20400 186	YES S. NOT GRO TOWERS TO	AT, Too	L ALCT L	HGE A	-		
BANKE	UNICSS 4	La Seres	"Langed of	DAY, D	DIE. CUT GR	CASE E- C	WE CH		
		177			-				
nager C	omments								

Pate	User		Owner / Manager	Interviewer	Product LD			
4/5/64	RAFIK	10	MATHEL.	FUEL LARY				
		-	T					
-			Type of Cleaning	g Performed				
G	eneral Purpose		(Circle One Only) Brake Cleaning Engine Degreasing Carburetor & Fuel Inje					
	Degrensing			But nepresoni	Carburetor & Fuel Inject System Cleaning			
Cu	rrent Product	Current	Weekly Usage N	o. Mech. Using Product				
GUNK B	RALL CLEANED		CANS	1-MECK	Test Product Weekly Usag			
				1 Precia	of cares OF TEST P.			
	Question			User's Respons	90			
Did it cle	an sufficiently	-						
and administration of the second		NO						
Did you!	like the delivery rate	,						
	like the delivery patr		965					
		em	465					
Did it dry	Did it dry sufficiently		NO					
Did it adv	versely effect substra	ates	110					
metals, p	plastics, painted surf	aces, etc)	NO					
Did the product have a smell		NO						
1 it have an objectionable odor		NO						
oid it leave an unacceptable residue		NO						
	Did it have too much foam		N6					
Terrible,	versus current produ almost as good, as goo	d better)	TERRISCE,					
Did you u	ise more volume tha	n your	71-2					
Did it toke			9GS					
	e longer to clean ike the product	-	965					
	u buy the test produ		NO					
Would vo	u buy the test produ	ct	NC					
ome or p	ersonal use	Ct for	NO					
Would yo	u buy your current p	roduct						
or home	or personal use		465					
Would yo	u switch to the test p	product	-					
ould von	pensive, if more exp	ocnsive)	NO					
alv the te	ould you clean adequately if you had alv the test product		NO.					
ser Com	nents GRANNED DE	50019 A) (60	CA - CALLESON	TO STAND F	3-5 May			
.nager (Comments			The family	15.01/21			

2/11/			Owner / Manager	0 0	Interviewer		Product I.D.	
2//7/64	SERGIC LONG	See	Con COACZ	1			ANTE NOW FEWER	
7.71.01	Serie Sun Z	1-500	Coti Copez Sex Lighti				1-7769	
			Type of Clean	ing Perfor	med			
			(Circle O					
G	eneral Purpose Degreasing	Q	Brake Cleaning Engine Degreasing				buretor & Fuel Injection	
	-targi casing						System Cleaning	
Cu	rrent Product	Current '	Weekly Usage	No Mech	Using Product	Total D		
				- Constitution	osing a rounce	ISIT	roduct Weekly Usage	
	Question			U	ser's Respon	se		
Did it cle	ean sufficiently							
	,		NO.					
Did you	like the delivery rat	9	- C			_		
Did you	like the delivery pat	tern	965	*****				
-		icin .	465					
Did it dr	y sufficiently		465				74.5	
Did it ad	versely effect substr	ates						
(metals,)	plastics, painted sur	faces, etc)	NO					
Did the product have a smell			NO					
Did it have an objectionable odor		NO						
	ive an unacceptable	residue	NO		7			
	ve too much foam		NO					
Cleaning	versus current prod	uct.						
(Terrible,	almost as good, as go	od, better)	TERRIBLE					
current cl	use more volume the	an your	lin e					
			46.5					
	e longer to clean		9ES					
	like the product		NO					
would yo	ou buy the test produ	ict	NO	11111111111				
	on buy the test produ	ict for	- 10 4 50					
	personal use		NO				11	
would yo	ou buy your current	product	acc.					
or nome	or personal use		465					
of less on	ou switch to the test	product	11/2					
Could vo	pensive, if more ex u clean adequately i	pensive)	NO					
only the t	est product	t you had	NO.					
User Com		-						
(nov	NOT CLEAN	220	AND GREA	SE, C	CANCO B	RAICE	DUST	
School	Brule TO	1 And C	REASE E- OSC.	EANTHE	NEEDE A	70 1	SUCH MAKER	
			A 5 - 132 S.	7 1007		-	The state of the s	
Manager	Comments							

Date	User		Owner / Manager		Interviewer	Interviewer		
114/04	SCROTE LONG	SCR	est COR-2	Hev	Zinozi	Product I.D.		
			RESTAURT OF THE PROPERTY OF TH		- W. W. Z. (1-7769	
			Type of Cleanir	ig Performe	d			
76	18		(Circle On					
C	eneral Purpose Degreasing	C.	rake Cleaning	Engine	Degreasing	Car	buretor & Fuel Inject	
	- Casalia						System Cleaning	
Current Product Current			Weekly Usage	No. Mech. Usi	na Product	Total D		
				The state of the s	- Toubet	ISIT	roduct Weekly Usag	
_	-							
	Question			Use	r's Respon	se		
Did it cle	an sufficiently							
			NO.					
Did you like the delivery rate		e						
	like the delivery pa		465					
Did you	nke me denvery pa	Heth	465					
Did it dr	y sufficiently	244	465					
Did it ad	versely effect subst	rates	7E2					
metals,	plastics, painted sur	faces, etc)	NO					
Did the p	product have a smel		NO					
Did it have an objectionable odor		NO						
	Did it leave an unacceptable residue		NO	-	-	-		
	ve too much foam		NO					
	versus current proc	luct	NO					
Terrible,	almost as good, as go	od, better)	TERRIBLE					
Did you	use more volume th	an your						
current c	caner	100	46.5					
	e longer to clean		4E5					
	like the product	1120 0	NO					
Would ye	ou buy the test prod	uct	NO				-	
Would ye	on buy the test prod	uct for						
ome or	personal use		NO					
Would ye	ou buy your current	product	a.c					
Would an	or personal use		465					
if less es	ou switch to the test pensive, if more ex	product						
ould vo	u clean adequately	from had	NO					
nly the t	est product	t you nad	NO.					
User Com D50 G2RK (SCACE)	Ments NOT CLEAN	Wire as	ANI) EREAS	AACTAIL.	AKEREA	RAKE TO A	DUST-	

ate	User		Owner / Manager		Interviewer	Product I.D.	
19/04	HOWARD	14,	SURCO.	17	on ZAVADIE		
			T				
			Type of Clean (Circle O				
G	eneral Purpose	1 (1	Brake Cleaning		ngine Degreasing	16.	
	Degreasing				Bure negressing	Carburetor & Fuel Injection System Cleaning	
Cu	rrent Product	Current V	Weekly Usage				
MRICES	LERC MOSTLY	/0-Ch	AS LUCEK		Using Product	Test Product Weekly Usage	
	The state of		is coceic	1-21	ucen	NA	
	Question			Ţ	Jser's Respons	se .	
Did it cle	an sufficiently	-			P		
			YES				
Did you l	like the delivery rat	e					
Did you I	like the delivery par	torn	465				
			465				
old it dry	sufficiently		NO MANT	54	-0 (-	10.55	
Did it adv	versely effect substi	rates	NO, ABOUT	PAME AS	Luntesz, Little	6 Secur	
metals, p	lastics, painted sur	faces, etc)	NO				
	roduct have a smell		YES	7 - 1			
d it have an objectionable odor			NO	100			
ad it lear	ve an unacceptable	residue	SES YELLOWING	a Disco	and were to	RY HAD TO BE ROT	
	e too much foam		NÓ	1,0037)	De certific	MY HAD TO BE KEY	
leaning	versus current prod	luct.					
Temble, a	almost as good, as go	od, better)	ALMOST AS	GOOL)		
arrent ch	se more volume the	an your	965				
	e longer to clean						
	ike the product			Sout	SCRUBBB46	TO CLEAN COMPLET	
	u buy the test produ	uct	MC GOVAL 1	to THE	CETROS CHE	truck	
Vould yo	u buy the test produ	uct for	140				
ome or p	ersonal use		NO				
Vould yo	u buy your current	product					
or home	or personal use		465				
Vould yo	u switch to the test	product					
ould ver	pensive, if more ex	(pensive)	NO		W IT TO SEE THE		
nly the to	clean adequately i	I you had	YES, WOULD N				
Ser Com For I Nesc acces	ments SSAKGS GORI		Han	RUB-E	- HAR TO	WET, LINE PRESERE HAVE RESERVE LEVEL, MELLER	

Pate	User	Owner / Manage	er Interview	ver Product LD.			
19/04	Ten Estevel	GREG MORGAN	Jan Zava	DIL LATT NOW-FE			
			JON CAUA	12169			
		Type of Clear	ning Performed	-			
10		(Circle	One Only)				
(6	cneral Purpose Degreasing	Brake Cleaning	Region Classics				
	Degreasing			Carburetor & Fuel Injection System Cleaning			
Cu	rrent Product	Current Weekly Usage	W. Mr. I. W.				
		-24-Considerer	No. Mech. Using Product				
		CAN STACKER	1-1ESTAG	8-CANS			
	Question		Heart D				
	_		User's Resp	onse			
Did it clean sufficiently		A PARTICIPATION OF THE PARTICI					
N.d.	17 1. 1. 1.	NO					
	ike the delivery rate	465					
Did you I	ike the delivery patte	TO .					
	sufficiently	465					
	and the latest terminal and th	NO, VERY	5/11/				
Did it adv	ersely effect substrat	es					
metals, p	lastics, painted surface	ces, etc) 465 (CET	WHITE Record	on Becrs. Hose, 1			
id the p	roduct have a smell	rec C	NEW DUE	CAN DECTS ! HOSE, 1			
d it hav	e an objectionable od	lor 4/6					
nd it lear	ve an unacceptable re		WHITE BESTANE				
id it hav	e too much foam	The state of	WHITE DESCRIE				
leaning	versus current produc	NO					
Terrible, a	lmost as good, as good	better) Teadman					
old you u	se more volume than	your					
urrent cle	caner	465					
old it take	longer to clean	465					
nd you li	ke the product	ALC					
ould yo	u buy the test product	NO					
Vould yo	u buy the test product	for					
ome or p	ersonal use	MO					
ould yo	u buy your current pro	oduct					
/onld	or personal use	465					
fless eva	u switch to the test processive, if more expe						
ould von	clean adequately if y	ensive) NO					
aly the to	st product	4/CC	A				
		union would	DEGITTE ATOM	LABOR - E - Truc			
ser Com	nents						
RCA	JIX TE	USED IN A TOKE	STEP APPLICATION	ION, 3PRUY CET			
11074	AFTER Q	0-30 200005		- TONGE CET			
THE MANUEL PLANTS							
naoer f	Comments						

Date User			Owner / Manager In			Product LD	
1/19/04 7	OU ESGUE	NEL GA	ec MORGAN	JON ZAVAR		-7769	
7.6				THE PARTY OF THE P	16 6	-7769	
			Type of Cleaning	Performed			
Con	eral Purpose		(Circle One	Only)			
P	egreasing	(Brake Cleaning	Engine Degreasing	Carburet	or & Fuel Injection	
					Sys	tem Cleaning	
	ent Product	Current	Weekly Usage No	. Mech. Using Product	Tor in		
RC ZON	6 PARTS CLEAN		Prespecce.	1-7657546	Test Produ	ct Weekly Usage	
		AND THE PERSON NAMED IN	7,000	1 16.3 13.44	8-CAN	ς	
	Question			Hear's Dans	100		
Nid in all				User's Respon	ise.		
on it clear	sufficiently		465			-	
Did you like the date			/63				
Did you like the delivery rate			465				
Did you lik	e the delivery pa	ttern					
	ufficiently	82-12-12-12-12-12-12-12-12-12-12-12-12-12	NOI WOOLD	LIKE WITHER	PATER		
	_				1		
id it adve	rsely effect subst	rates	12 136000 101	FLANG			
metals, pla	stics, painted sur	faces, etc)	HE NO				
Did the product have a smell			965				
d it have	an objectionable	odor	1.2		0.00		
vid it leave	an unacceptable	residue	NO	To over cres	west.		
id it have	too much foam						
	rsus current proc	luct	NO				
Temble, alr	nost as good, as go	ood better)	AS GOOD, USE		0		
nd you use	more volume th	an your	AS GOOD, USE	S WATER BASE	BRAKE C	CUSHTNG >	
urrent clea	ner		1000 a 300 a	CHENCE BYSTEN			
old it take I	onger to clean		NO	3957EX			
nd you like	the product		465 NOT BAIS				
Vould you	buy the test prod	uct	NO NO				
Vould you	buy the test prod	uct for					
ome or per	sonal use		NO				
vould you	buy your current	product	1 407				
Vould	personal use	_	465				
fless even	switch to the test	product	and the same of th	Name of the last o			
ould you o	nsive, if more ex lean adequately i	(pensive)	M/A USE a4TE	n BEED BRIKE	GACHEL	1	
nly the test	product	I you had	465	and the same			
	On the Care State of the Care	-	15.5				
ser Commo	ents						
WORKE	D 45 W	11 45	WATER BASE	BRAKE CLEAN	ENT. C	Comme .	
- The state of the				2000	-/1/6/ 5	YSIEM,	
	mments				15076 - 11		

Pate	User		SANTA Manager Owner / Manager		Interviewe	Product 1.	D.	
MAKE	BCNG-	16	MARPO	7	y ZAVAD	- AKST MENY O	term	
					7.5	1-7709	_	
1			Type of Clean		med			
1	General Purpose	D	(Circle C					
_	Degreasing		ake Cleaning	En	gine Degreasing	Carburetor & Fuel Inj System Cleaning	ection	
	urrent Product	Current V	Veekly Usage	No. Mech.	Using Product	Tool Deaders W. L. C.		
TOHRY	BANKE PARTS		mys week		76577AG	Test Product Weekly U	sage	
	12/K-1 (1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-				i como	8 TMS		
	Question			ι	ser's Respon	ise		
	lean sufficiently		YES					
	like the delivery rate		NO, MORG	PRESSI	126			
Did you like the delivery pattern			465					
Did it da	ry sufficiently		4ES					
(metals,	lversely effect substr plastics, painted surf	faces etc)	NO					
Did the product have a smell		NO				_		
1 it have an objectionable odor		NO				_		
	Did it leave an unacceptable residue			Ant				
	ive too much foam		NO BLOWN	pry wy	AFK.			
Cleaning	versus current prod	uct	/10					
(Terrible,	almost as good, as good	od, better)	ALMOST					
Did you	use more volume tha	m your						
Did it tol			MA					
	ke longer to clean		465, CLESE NOT MUCH LONGER					
	like the product		465		Alleman Co.			
Would	ou buy the test produ	ict	YES AT A	REASON	EGBLE PRICE	2		
home or	ou buy the test produ personal use	ict for	45 4 4		11 11			
Would v	ou buy your current	are du at	485, 4 4					
for home	or personal use	Mount	4E5			2001		
Would y	ou switch to the test	product	100					
if less er	xpensive, if more ex	pensive)	445 IF	and the same	1111 616	2		
Could yo	ou clean adequately it test product	you had	4ES	MUCH	ess ch	CXSLVE		
User Con	nments							
-								
		Taken and the same of the same						
	_	-						
.nager	Comments							

Date	User		Owner / Manager	CEN	Interviewer		Product I.D.
1/3/04	NJERUIL	ER	WARDO	Jan	ZAVADOR		-7769
			Type of Clean	ing Perform	han	_	
			(Circle O		neu .		
	peral Purpose Degreasing		Brake Cleaning	Carbe	rretor & Fuel Injecti System Cleaning		
Cur	rent Product	Current V	Weekly Usage	No Mech Y	sing Product	Tord D	
BRANC PA	iers chemist		NS/WK		done.	4-01	duct Weekly Usag
	Question			Us	ser's Respon	se	
Did it clea	in sufficiently		465				
Did you li	ke the delivery ra	te	465				
Did you li	ke the delivery pa	ttem	465				
Did it dry sufficiently			YES				
Did it adv	ersely effect subst	rates	The state of the s				
metals, plastics, painted surfaces, etc)			NO				
Did the product have a smell		NO				11111111111111	
Did it have an objectionable odor		NO	= 15,53,45	11-12-			
Did it leav	e an unacceptable	residue	NO				
Did it have	e too much foam		NO				
Cleaning v	versus current pro-	duct					
(Terrible, a	lmost as good, as go	ood, better)	AS 6000				
current cle	se more volume th	iam your	3.64-				
	longer to clean		NO			-	
	ke the product		NO				
	u buy the test prod	lucet	YES				
	u buy the test prod		465				
home or p	ersonal use	FUCT TO	4CS				
Would you	u buy your current	product	- Carrier and the Carrier and				
for home o	or personal use		NO, DONT	LTICE S	acient 1	MARI	<
Would you	u switch to the tes	t product			and the second		
Could are	pensive, if more e	xpensive)	465		-		-19
only the te	clean adequately est product	if you had	465				
User Com	ments	FOR	DRUG BRU	KC- CI	CANTRO	6	
							- 1
	Comments						

Date User			>\v1/1 U@\\ Owner / Manager		Interviewer		Product I.D.
4/19/04/3	KWE-E	E	DUAGOO FEN ZAVA			7	1457 NOV-101
			Town of City				
			Type of Clean (Circle O		rmed		
Ger	eral Purpose	-	Brake Cleaning		igine Degreasing	10	
	Degreasing				igine regreating	La	rburctor & Fuel Inject System Cleaning
Cur	rent Product	Current'	Weekly Usage	No. Mech.	Using Product	Test	Product Weekly Usag
*#####################################	Mass Cicara		cares were	50	J-76276	8-	CAN'S
	Question			Ţ	Jser's Respons	se	
Did it clea	n sufficiently				•		
	- 0		9ES				
	ke the delivery rat		Company of the Compan	1 1/80	11021	00.	C 1274
Did you li	ke the delivery par	ttern	MC, Cours	1	-tackt 7	KCS	SURE
Old it dry	sufficiently						
Did it adve	rsely effect substi	rates	465, Ta	AC 1-1	resisted.		
metals, pl	astics, painted sur	faces, etc)	NO				
Did the pro	oduct have a smell		NO			-	
	an objectionable		NO				
	c an unacceptable			-			
	too much foam	- Coldde	YES, LEFT	Si-iPy	FILL		
	ersus current prod	l	465, LTTILL	TON	WICH FORM	Fo2	BRAKES
Terrible, al	most as good, as go	od betrer)	11.		A CONTRACTOR OF THE PARTY OF TH		
Did you us	e more volume th	an voue	ALMOST AC	GCCI-)		
urrent cle	aner	an your	N/4				
Did it take	longer to clean		NO			_	
	e the product		NO			_	
	buy the test produ	net					
Vould you	buy the test produ	net for	NO				
ome or pe	rsonal use	act for	No				
Vould you	buy your current	product	740	-			
or home o	r personal use	Figure State	465				
Vould you	switch to the test	product	16.5		-	-	
if less exp	ensive, if more ex	(pensive)	Nt				
ould you	clean adequately i	f you had					
nly the tes	t product	San Company	IES.				
or home on Would you if less experiently the test of t	r personal use switch to the test ensive, if more ex- clean adequately in t product	product (pensive) f you had	HES.	ty BRA	KE AFILR	57	025 (°)

135/19			nager	Interviewer		Product I.D.
	SHAWN	GET14		Fox Z		NOV-Torusal
						The Therese
		Type of	Cleaning P	erformed		
G	eneral Purpose	Brake Cleaning	rcle One O	Engine Degressing	10	
Degreasing			Cugine Degressing		Carburetor & Fuel Injecti System Cleaning	
Cu	rent Product	Current Weekly Usage	No. I	lech. Using Product	Test P	roduct Weekly Usag
				/	/	Toutict Weekly Usag
	Question			User's Respon	se	
Did it cle	an sufficiently	11.6				
Did von	ike the delivery rate	YES				_
		465				
Dia you	ike the delivery patte	# 4ES				
Did it dry	sufficiently	The state of the s			_	
Did it ad	versely effect substrate	465				
(metals, p	lastics, painted surfa	ocs, etc) NO				
Did the p	roduct have a smell	NO				
	e an objectionable o	dor NO				
Did it lea	ve an unacceptable re	sidne NO				
	e too much foam	NO				
Terrible,	versus current produ almost as good, as good	t better)	- 40 -	Ta a D		
Did you t zun e ut el	se more volume than	your	AS C	200		
	e longer to clean	NO				
	ike the product	NO YES				
	u buy the test produc	t 465				
Would yo	u buy the test produc	for				
nome or p	ersonal use	CHE C				7/22-7/22-
Would yo	u buy your current pr	roduct				
or home	or personal use	4E.S				
would yo	u switch to the test pr					
it less ex	pensive, if more exp	ensive) 144366		10-10-10-10-10-10-10-10-10-10-10-10-10-1		
only the to	clean adequately if	you had	was a second			
Jser Com	ments					
1900	FRUE PRY	RUKE DEST	-8- C	PETAL FUR	BAK	c Assoc
	100000000000000000000000000000000000000	70 DAVIG 11	4Bi Tto	K A CTILL IN	MIGKA	TO CLENT
lanager (Comments					

Date	User	Owner / Manage	BUS. Intervie	wer	Product I.D.		
6/25	SAM	GETTY	JOH ZAV	40TL	HON FOAMTAL		
		Type of Clean	ning Performed				
		(Circle)	One Only)				
General Purpose		Brake Cleaning)	Engine Degreasing	, TC	Contractor 0.77 18 1		
	Degreasing		-g artgresses		arboretor & Fuel Injection System Cleaning		
C	irrent Product Cu				- Creating		
AMERI	CANA THE OWNER OF THE PARTY OF	rrent Weekly Usage	No. Mech. Using Produc	t Test	Product Weekly Usage		
	-	2-cons/nect	1	2~	-Aus		
-	O						
Question		4	User's Response				
Did it ch	can sufficiently						
		No					
Did you	like the delivery rate	No					
		465					
	like the delivery pattern	YES					
Did it dr	y sufficiently						
Did it ad	research off of T	465					
metale	versely effect substrates plastics, painted surfaces,	etc) NO					
Did the r	product have a smell			201			
Did it have an objectionable odor		NO					
		NO	No				
Did it leave an unacceptable residue		ie NG	NG				
	ve too much foam	NO					
Cleaning	versus current product.						
Terrible,	almost as good, as good, be	tter) TELRIBLE					
na you	use more volume than you						
nirent cl		9ES					
	e longer to clean	465	465				
Von!	ike the product	NO	11,000	1			
Vould ye	ou buy the test product	NO			_		
ould yo	ou buy the test product for	1 C C C C C C C C C C C C C C C C C C C					
Vould we	personal use ou buy your current produ	NO					
or home	or personal use						
Vould vo	on switch to the test and	465					
Vould you switch to the test product if less expensive, if more expensive)		ve) NO					
ould you	a clean adequately if you	had	+				
nly the t	est product	NO					
ser Com	MENTS GO ATTAL THE RE-AN	CREASY OFLY	ABRT, APRY,	LET SE STOLL	T FOR 5-M		

Date User			Owner / Manager	Interviewe	er Product LD.	
6/25	SHAWM	Go	THE MODEC	A JON ZAVA	DEL ANTI-FROMENE	
	a succession of the succession			Z-JUA	ACM-FORMENE	
			Type of Clean	ing Performed		
-	- 15		(Circle O			
General Purpose Degressing		Brake Cleaning Engine Degreasing Carburgur & Fuel Injection				
	- VII CUANG	100			System Cleaning	
Cu	rrent Product	Current	Weekly Usage	No. Mech. Using Product	I Truck	
1384	E CLEANER	2-1	PAKS/UECH	4-6	Test Product Weekly Usage	
	AT THE PARTY OF TH				1-CAN	
	Question			User's Respo	Hee.	
Did is al-	- The state of the			osci s nespo	RSE	
Dia ii cle	an sufficiently		ince			
Did you	ike the delivery rate		4E.S			
			4ES			
Did you I	ike the delivery patt	ern				
	sufficiently		965			
- 3			485 BUT 6	KNICH I THE TO	EASTER PRYTAIN	
Did it adv	ersely effect substra	ates	100000000000000000000000000000000000000	111	CASTER PRYTAG	
Did the	lastics, painted surf	aces, etc)	NO	4		
Did the p	roduct have a smell		NO			
Did it hav	e an objectionable o	odor	NO			
Did it lear	ve an unacceptable r	esidue	NO			
Did it has	and the second second second second					
Did it nav	e too much foam		1 240 /			
Cleaning	versus current produ	ict.	HO			
Cleaning (Terrible, a	versus current produ	d better)		AS 6000 1	(6) 64	
Cleaning (Terrible, a Did you u	versus current produ almost as good, as goo se more volume that	d better)	OK, ALMOST	AS GOOD, WORK	CED OK	
Cleaning (Terrible, a Did you u	versus current produ almost as good, as goo se more volume that caner	d better)	OK, ALMOST YES	AS 6008, Großt	CED OK	
Cleaning (Terrible, a Did you u current cle Did it take	versus current produ almost as good, as goo se more volume that cauer clonger to clean	d better)	OK, ALMOST 468 968			
Cleaning (Terrible, a Did you u current cle Did it take Did you li	versus current produ almost as good, as goo se more volume that caner clonger to clean ake the product	d, better) n your	OK, ALMOST YES			
Cleaning (Terrible, a Did you u current cle Did it take Did you li Would yo	versus current produ- almost as good, as goo se more volume that caner clonger to clean also the product u buy the test produ-	d, better) n your	OK, ALMOST 468 968			
Cleaning (Terrible, a Did you u current cle Did it take Did you li Would you Would yo	versus current produ- almost as good, as good se more volume that caner clonger to clean also the product u buy the test produ- u buy the test product	d, better) n your	OK, ALMOST 465 965 NO, PREFIE NO			
Cleaning (Terrible, a Did you u current cle Did it take Did you li Would you Would you home or p	versus current produ- almost as good, as good se more volume that caner clean the the product u buy the test product u buy the test product us buy the test product	n your	OK, ALMOST YES 9ES NO, PREFER			
Cleaning (Terrible, a Did you u current cle Did it take Did you li Would you would you home or p	versus current produ- almost as good, as goo- se more volume that caner clean like the product u buy the test produ- u buy the test produ- ersonal use u buy your current p	n your	OK, ALMOST YES YES NO, PROFIE NO			
Cleaning (Terrible, a Did you u current cle Did it take Did you li Would you would you home or p Would yo for home	versus current produ- almost as good, as good se more volume that caner clonger to clean like the product u buy the test produ- u buy the test produ- ersonal use u buy your current por personal use	n your ct ct for moduct	OK, ALMOST 465 965 NO, PREFIE NO			
Cleaning (Terrible, a Did you use current cleaning to be compared	versus current produ- almost as good, as good se more volume that caner clonger to clean like the product u buy the test produ- u buy the test produ- ersonal use u buy your current por personal use u switch to the test pro-	n your ct ct for broduct	OK, ALMOST YES 9ES NO, PREME NO NO YES			
Cleaning (Terrible, a Did you use current classified by the Did you like Would you home or p Would you for home of the Would you lift less expould you lif	versus current produ- almost as good, as good, se more volume that caner. I longer to clean like the product u buy the test produ- u buy the test produ- ersonal use u buy your current p or personal use u switch to the test poensive, if more ex- t clean adequately if	n your ct ct ct for product product	OK, ALMOST YES YES NO, PROFIE NO			
Cleaning (Terrible, a Did you use current classified by the Did you like Would you home or p Would you for home of the Would you lift less expould you lif	versus current produ- almost as good, as good se more volume that caner clonger to clean like the product u buy the test produ- u buy the test produ- ersonal use u buy your current por personal use u switch to the test pro-	n your ct ct ct for product product	OK, ALMOST YES 96S NO, PREFIR NO NO NO NO YES	Exsettule Cic	AVEN	
Cleaning (Terrible, a Did you u current cla Did it take Did you li Would you would you home or p Would yo for home Would yo (if less ex Could you only the te	versus current produ- almost as good, as good, se more volume that caner clonger to clean the the product u buy the test product u buy the test producersonal use u buy your current por personal use u switch to the test product u switch to the test product clean adequately if set product	n your ct ct ct for product product	OK, ALMOST YES 96S NO, PREFIR NO NO NO NO YES	Exsettule Cic	ANEN	
Cleaning (Terrible, a Carrible, a Carrible	versus current produ- almost as good, as good, as emore volume that caner clonger to clean alke the product to buy the test product to buy the test product to buy your current por personal use to switch to the test product to the test product to the test product of the test product	ct ct for moduct moduct oensive)	OK, ALMOST YES 965 NO, PREME NO 465 NO 965 NO	GESSETAL Cic	R-S-TAKE Land	
Cleaning (Terrible, a Carrible, a Carrible	versus current produ- almost as good, a	ct ct for moduct moduct you had	OK, ALMOST YES 965 NO, PREFIE NO YES NO 965	GESSETAL Cic	R-S-TAKE Land	
Cleaning (Terrible, a Did you use the Did you like the Did you like Would you home or p Would you for home would you if less expended you would you would you like the Like Tourible the Like Tourible the Did you like the Like Tourible the Like Tourible the Like Tourible the Did you would you like the Like Tourible the Like Tourible the Like Tourible the Did you would you wou	versus current produ- almost as good, a	ct ct for moduct moduct you had	OK, ALMOST YES 965 NO, PREFIE NO YES NO 965	GESSETAL Cic	ANEN	